



Overall Reimbursement Guide Menzis Collectief 2025

Basic Insurances Menzis Basis and Menzis Basis Vrij,
Additional and Dental Insurances



Overall Reimbursement Guide Basic Insurances Menzis Basis and Menzis Basis Vrij, Additional Insurances 2025 - Menzis Collectief

Introduction

In this Overall Reimbursement Guide you can find an overview of the Menzis Basic Insurances Menzis Basis and Menzis Basis Vrij, additional and dental insurances of Menzis Collectief. The services and reimbursements you are entitled to are listed for each type of care. The services and reimbursements specified below are per insured person per calendar year unless otherwise stated. Conditions and restrictions may apply that are not specified below. For more information on these conditions and restrictions check the insurance terms and conditions. These can be found at menzis.nl/voorwaarden or can be requested from Menzis Customer Service on +31 (0)88 222 40 40.

Note: The overview provides an overall description of the services and reimbursements you are entitled to. Conditions may apply to the different care

forms. Only if you meet these conditions will you be entitled to reimbursement of the relevant care. Examples of these conditions are a referral from your general practitioner but also the condition that your care provider is a member of a specific professional association or that you must obtain permission from Menzis beforehand.

These conditions have not been included in this overview but you can find them in the insurance terms and conditions. Restrictions may also apply such as a maximum number of treatment sessions. For full information on the restrictions, consult the insurance terms and conditions. This Reimbursement Guide is only meant to make it easy to compare the different insurances.

No rights can be derived from the Reimbursement Guide.

Care	Menzis Basis and Menzis Basis Vrij	Collectief Aanvullend 1	Collectief Aanvullend 2	Collectief Aanvullend 3	Collectief Aanvullend 4
General check-up (Prevention Consultation)	-	€ 50	€ 100	€ 100	€ 150
Alternative treatment methods and medicines	-	-	Up to € 40 per treatment day, medication up to 100%, together up to € 350	Up to € 40 per treatment day, medication up to 100%, together up to € 550	Up to € 40 per treatment day, medication up to 100%, together up to € 750
Audiological assistance	Yes	-	-	-	-
Delivery and maternity care					
Breastfeeding	-	€ 200	€ 200	€ 200	€ 200
Maternity care	No more than 6 weeks (a personal contribution applies)	Personal contribution 100%	Personal contribution 100%	Personal contribution 100%	Personal contribution 100%
Maternity care after adoption	-	16 hours	16 hours	16 hours	16 hours
Maternity care after admission	-	16 hours	16 hours	16 hours	16 hours
Delivery room	Yes (a personal contribution applies)	Personal contribution 100%	Personal contribution 100%	Personal contribution 100%	Personal contribution 100%
Obstetric care	Yes	-	-	-	-
Spectacles and contact lenses	-	-	€ 75 per 2 calendar years	€ 175 per 2 calendar years	€ 275 per 2 calendar years
Abroad					
Non-urgent care and medication	Dutch rate or an average of the rates contracted by Menzis in the Netherlands	In addition to the reimbursement from the Basic Insurance: up to 100% of the average of the rates contracted in the Netherlands for medical specialist care in Belgium and Germany	In addition to the reimbursement from the Basic Insurance: up to 100% of the average of the rates contracted in the Netherlands for medical specialist care in Belgium and Germany	In addition to the reimbursement from the Basic Insurance: up to 100% of the average of the rates contracted in the Netherlands for medical specialist care in Belgium and Germany	In addition to the reimbursement from the Basic Insurance: up to 100% of the average of the rates contracted in the Netherlands for medical specialist care in Belgium and Germany
Vaccination for travelling abroad	-	100%	100%	100%	100%
Emergency dental care	Yes, limited	€ 250	€ 250	€ 250	€ 250
Emergency medical care and medication	Dutch rate or an average of the rates contracted by Menzis in the Netherlands	100% (in addition to the reimbursement from the Basic Health Insurance)	100% (in addition to the reimbursement from the Basic Health Insurance)	100% (in addition to the reimbursement from the Basic Health Insurance)	100% (in addition to the reimbursement from the Basic Health Insurance)
Transport when ill, after suffering an accident or upon death	-	100%	100%	100%	100%
Dietary preparations	Yes, polymer, oligomer, monomer and modular dietary preparations	-	-	-	-
Genetic testing	Yes	-	-	-	-
Occupational therapy	10 treatment hours	-	-	3 hours	5 hours
Physiotherapy, exercise therapy, pelvic physiotherapy					
Up to 18 years of age for specific disorders that are specified in annex 1 of the Dutch Healthcare Insurance Decree	Yes	-	-	-	-
As from 18 years of age for specific disorders that are specified in annex 1 of the Dutch Healthcare Insurance Decree	21st and the next treatments	<ul style="list-style-type: none"> • 9 treatments • 16 treatments per accident (following approval) • First 20 treatments, on a one-off basis, for specific complaints and conditions (in accordance with annex 1 of the Dutch Healthcare Insurance Decree) 	<ul style="list-style-type: none"> • 18 treatments • 16 treatments per accident (following approval) • First 20 treatments, on a one-off basis, for specific complaints and conditions (in accordance with annex 1 of the Dutch Healthcare Insurance Decree) 	<ul style="list-style-type: none"> • 27 treatments • 16 treatments per accident (following approval) • First 20 treatments, on a one-off basis, for specific complaints and conditions (in accordance with annex 1 of the Dutch Healthcare Insurance Decree) 	<ul style="list-style-type: none"> • 32 treatments • 16 treatments per accident (following approval) • First 20 treatments, on a one-off basis, for specific complaints and conditions (in accordance with annex 1 of the Dutch Healthcare Insurance Decree)
Up to 18 years of age	18 treatments per disorder				
From 18 years of age	-				
Pelvic physiotherapy (from 18 years of age)	9 treatments (full insurance duration)				
Intermittent claudication	37 treatments during 12 months (full insurance duration)				
Arthrosis of the hip and knee joints (from 18 years of age)	12 treatments during 12 months				
Exercise therapy for COPD	Yes, in case of COPD stage 2 or higher				
Fysio zelfcheck app	An app to get started yourself with mild complaints	Yes	Yes	Yes	Yes
Mental healthcare					
General basic mental healthcare	Yes	-	-	-	-

Care	Menzis Basis and Menzis Basis Vrij	Collectief Aanvullend 1	Collectief Aanvullend 2	Collectief Aanvullend 3	Collectief Aanvullend 4
Specialist mental healthcare with hospitalisation	Yes, during at most 365 days (to be extended to 1,095 days following approval)	-	-	-	-
Specialist mental healthcare without hospitalisation	Yes	-	-	-	-
Medication	Yes, insofar as this is included in the Healthcare Insurance Regulations (for certain medication a maximum reimbursement or personal contribution applies)	-	-	-	-
Hairpieces and alternatives					
Hairpieces	Yes, a maximum reimbursement applies	-	} € 100	} € 300	} € 500
Alternatives	-	-			
Hearing aids	Yes (a personal contribution applies)	-	€ 100 (personal contribution per aid)	€ 150 (personal contribution per aid)	€ 200 (personal contribution per aid)
Hospice or 'Bijna-Thuis-Huis'	See primary care residency	-	€ 35 per day up to € 3,200	€ 35 per day up to € 3,200	€ 35 per day up to € 3,200
Skin care					
Acne treatment					
Camouflage products and camouflage therapy		maximum reimbursement of 80% up to € 200	maximum reimbursement of 80% up to € 200	maximum reimbursement of 80% up to € 300	maximum reimbursement of 80% up to € 500
Epilation	-	80% up to € 200 (full insurance duration)	80% up to € 300 (full insurance duration)	80% up to € 700 (full insurance duration)	80% up to € 1,250 (full insurance duration)
General medical care	Yes	-	-	-	-
Medical aids and dressing material	Yes, insofar as this is included in the Healthcare Insurance Regulations (for specific medical aids a maximum reimbursement or personal contribution applies)	-	-	-	-
Devices and aids for general daily vital functions	-	-	-	€ 100	€ 100
In-vitro fertilisation (IVF) up to the age of 43	Yes, limited	-	-	-	-
Child care when admitted to hospital	-	€ 20 per day up to a maximum of 3 months	€ 20 per day up to a maximum of 3 months	€ 20 per day up to a maximum of 3 months	€ 20 per day up to a maximum of 3 months
Speech therapy	Yes	-	-	-	-
Informal (voluntary) care					
Voluntary care courses	-	€ 100	€ 100	€ 150	€ 150
Voluntary care broker	-	€ 350 per 2 calendar years	€ 350 per 2 calendar years	€ 350 per 2 calendar years	€ 350 per 2 calendar years
Respite care during holidays	-	€ 2,325 per year	€ 2,325 per year	€ 2,325 per year	€ 2,325 per year
Voluntary care app Hello 24/7		premium version	premium version	premium version	premium version
Artificial respiration	Yes	-	-	-	-
Specialist medical care	Yes	-	-	-	-
Non-clinical dialysis (kidney dialysis)	Yes	-	-	-	-
Oncology assistance for children	Yes	-	-	-	-
Patient organisations					
Courses	-	€ 50	€ 50	€ 100	€ 100
Memberships	-	€ 50	€ 50	€ 50	€ 50
Therapies	-	€ 100	€ 100	€ 100	€ 100
Plastic surgery or reconstructive surgery	Yes, several exceptions apply	-	-	-	-
Bed-wetting alarm	-	-	100% (one-off)	100% (one-off)	100% (one-off)
Prevention					
Courses:					
- First Aid/AED	-	} € 100	€ 200	€ 300	€ 400
- Pregnancy	-				
- Fall prevention	-				
- Quit smoking	-				
- General health	-				
Flu jab	-				
Nutritional consultant	-				
Menopause consultant	-				
Rehabilitation	Yes	-	-	-	-
Second opinion	Yes	-	-	-	-
Soft brace/splint	Yes, if for long-term use	€ 50	€ 50	€ 50	€ 50
Sporting medical advice	-	€ 100, including sports medical examinations	€ 150, including sports medical examinations	€ 200, including sports medical examinations	€ 250, including sports medical examinations
Sterilisation					
Man	-	-	€ 300	€ 300	€ 300
Woman	-	-	€ 1,200	€ 1,200	€ 1,200
Quit smoking programme	Yes, once per calendar year	-	-	-	-
Transplantation (organ or tissue)	Yes	-	-	-	-
Thrombosis service	Yes	-	-	-	-
UVB light therapy	Yes	-	-	-	-
Hospitalisation (in hospital or institution)	Yes	-	-	-	-

Care	Menzis Basis and Menzis Basis Vrij	Collectief Aanvullend 1	Collectief Aanvullend 2	Collectief Aanvullend 3	Collectief Aanvullend 4
Accommodation expenses related to guest house for visiting family member	-	-	€ 300	€ 450	€ 450
Accommodation expenses related to guest house for patient	-	-	€ 350	€ 350	€ 350
Nursing and care (community nurse care and medical specialist nursing at home)	Yes	-	-	-	-
Foot care (orthopaedic arch supports, pedicure care, chiropody and podiatry)	Yes (for certain conditions)	-	€ 100	€ 150	€ 200
Medical pedicure care	-	-	max. € 50 if care profile 1	max. € 50 if care profile 1	max. € 50 if care profile 1
Contraceptives (for women)	Yes (up to the age of 21)	100%	100%	100%	100%
Patient transport					
Transport by ambulance	Yes, 200 kilometres at most for a single journey	-	-	-	-
Non-emergency patient transport service with regard to kidney dialysis, oncology treatment with chemotherapy, immunotherapy or radiotherapy, when you can only move around using a wheelchair, when you need supervision to move around due to your limited sight, for children who need intensive child care, geriatric rehabilitation, reimbursement of transport to and from day treatment for specific patient groups (people with a chronic progressive degenerative disorder, acquired brain injury or with a mental disability, medical care for specific patient groups, <i>GZSP</i>)	Yes, a personal contribution and a maximum reimbursement per kilometre applies	-	-	-	-
Sensory care for the disabled	Yes	-	-	-	-

Care	Menzis Basis and Menzis Basis Vrij	Collectief Tand 250	Collectief Tand 500	Collectief Tand 750	Collectief Tand 1000
Dental care (up to 18 years of age)					
Consultations	Yes	-	-	-	-
Tartar removal	Yes	-	-	-	-
Anaesthesia	Yes	-	-	-	-
X-rays	Yes	-	-	-	-
Fillings	Yes	-	-	-	-
Root canal treatment	Yes	-	-	-	-
Surgery	Yes	-	-	-	-
Crowns, bridges and inlays	-	-	-	75% up to € 750. A waiting period of 1 year applies for crowns, bridges and implants	75% up to € 750. A waiting period of 1 year applies for crowns, bridges and implants
Prosthesis	Yes	-	-	-	-
Periodontics	Yes	-	-	-	-
Gnathology	Yes	-	-	-	-
Orthodontics	Yes	-	-	Maximum € 2,250 for the full duration of the insurance (waiting period of 1 year)	100% (waiting period of 1 year)
Fluoride treatment	Yes	-	-	-	-
Special dentistry	Yes, a personal contribution applies	-	-	-	-
Dental care (from 18 years of age)					
Consultations	-	75% up to € 250. (100% for regular check-ups C001, C002, C003.) No reimbursement for external bleaching, general anaesthesia and orthodontics	75% up to € 500. (100% for regular check-ups C001, C002, C003.) No reimbursement for external bleaching, general anaesthesia and orthodontics	75% up to € 750. (100% for regular check-ups C001, C002, C003.) No reimbursement for external bleaching, general anaesthesia and orthodontics. A waiting period of 1 year applies for crowns, bridges and implants	75% up to € 1,000. (100% for regular check-ups C001, C002, C003.) No reimbursement for external bleaching, general anaesthesia and orthodontics. A waiting period of 1 year applies for crowns, bridges and implants
Tartar removal	-				
Anaesthesia	-				
X-rays	-				
Fillings	-				
Root canal treatment	-				
Surgical intervention by a dentist	Yes, limited				
Crowns, bridges and inlays	-				
Prosthesis	Yes, a personal contribution applies				
• Full prosthesis	-				
• Partial (plate)	-				
• Partial (frame)	-				
Periodontics	-				
Implants	-				
Gnathology	-				
Orthodontics	-	-	-	€ 500 for the full insurance duration (waiting period of 1 year)	€ 500 for the full insurance duration (waiting period of 1 year)
Front teeth replacement (from 18 up to 22 years of age)	-	-	-	-	-
Special dentistry	Yes, a personal contribution applies	-	-	-	-
Surgical intervention by an oral surgeon	Yes, limited	-	-	-	-
Dental expenses after an accident	-	€ 10,000	€ 10,000	€ 10,000	€ 10,000

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Basic Insurances Menzis Basis and Menzis Basis
Vrij, Additional and Dental Insurances



Switching is very easy

1. Go to menzis.nl/collectief
2. Search for your employer and discover your discount and extras
3. Select your insurance and take it out.

Done! You do not need to do anything else.
Menzis will cancel your current insurance.

Would you prefer personalised advice?

Call the Menzis Switching Coach on +31 (0)88
222 49 00.

You have until 31 December to switch.



Statutory name: Menzis Zorgverzekeraar N.V. Address: Lawickse Allee 130, 6709 DZ Wageningen.
Business name: Menzis Zorgverzekeraar N.V., Chamber of Commerce number 50544810. Nature of the services:
indemnity insurances. AFM registration number: 12020806. Statutory name: Menzis N.V. Address: Lawickse Allee 130,
6709 DZ Wageningen. Business name: Menzis N.V., Chamber of Commerce number 50544101. OV.7354.1112 Nature of
the services: indemnity insurances. AFM registration number: 12020807.

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